



itSMF Members Night !

Event Details

Date :
Wednesday 21 March, 2007

Time :
5.30 to 9.00 pm

Venue :
Boulevard
28 Maxwell Road
#01-03
Red Dot Traffic Building
Singapore 069190

To Register :

Call Ivy at **63275688**
or email
events@itsmf.org.sg
Or register online at
<http://www.sgevents.com/itsmf/membersnight.html>

itSMF Members Night



Please join us for the first event of the new itSMF calendar, helmed by a new Council. In addition to having Don Page, an ITIL pioneer, to cover the Evolution of ITIL, the Council members will elaborate on the plans for the coming year, including an interesting series of events lined up.

Please join us to meet your peers, bring a friend (or more) and enjoy the program.

Program

- 5.30pm **Registration**
- 6.00pm **Opening Address by Tay Kheng Tiong,**
President itSMF Singapore Chapter
- 6.10pm **Keynote Address by Don Page, ITIL Pioneer**
Converting Theory into Practice: A Showcase of
Configuration Management Implementation
- 6.45pm **itSMF initiatives for the year**
Membership, Events, Publication & Intellectual
Property, Web committees
- 7.30pm **ITIL Vendor spotlight**
BMC, CA, Itilics
- 8.00pm **Drinks and Networking**

About the Speaker



Profile: Don Page

Don has over 25 year's practical experience in IT Service Management. As CEO of the Marval Group, Don has been responsible for the design & implementation of some of Europe's largest Service & Support operations.

His straight talking, pragmatic and innovative approaches have made him a world-renowned and respected industry figure.

He has been responsible for co-authoring several major service management publications, including:-

- Co-author of ISO 20000 (The worldwide Standard for IT Service Management)
- Co-author of ITIL (worldwide Best Practice guidance in IT Service Management)
- Co-author of the British Standard for IT Service Management (BS 15000)
- Fellow of the Institute of Service Management (IoSM)

In recognition of his commitment and service to the industry, Don received the prestigious 'Lifetime Achievement Award' from the international IT Service Management Forum (ITSMF).